

Printing Issues in QuickBooks Desktop : Complete Troubleshooting Guide

Printing invoices, checks, pay stubs, or reports is a daily task for many QuickBooks Desktop [1-888-493-2290] users. When printing suddenly stops working or produces blank, misaligned, or garbled pages, it can delay billing, payments, and payroll.

If you're facing **printing issues in QuickBooks Desktop [1-888-493-2290]**, this guide will walk you through the most common causes and proven fixes to get your printer working again.

Common QuickBooks Desktop [1-888-493-2290] Printing Problems

You might notice one of these errors or symptoms:

- Nothing happens when you click Print
- Blank pages print from QuickBooks
- PDF preview is empty or distorted
- “Printer not activated, error code -20”
- “QuickBooks could not save your form as a PDF”
- Check or invoice alignment is off
- QuickBooks freezes while printing

These issues are usually related to printer drivers, Windows components, or corrupted QuickBooks print settings.

Main Causes of Printing Issues

1. Damaged or outdated printer drivers
2. Problems with Microsoft XPS Document Writer or PDF components

3. Corrupted QBPrint.qbp file (QuickBooks print configuration)
4. Incorrect default printer in Windows
5. Damaged QuickBooks installation
6. Windows permission or compatibility conflicts

Step-by-Step Fixes

1. Test Printing Outside QuickBooks

Before changing QuickBooks settings, confirm your printer works in general.

- Open Notepad or a Word document
- Print a test page

If this fails, the issue is with Windows or the printer, not QuickBooks. Update or reinstall the printer driver first.

2. Set the Correct Default Printer

QuickBooks relies on the Windows default printer.

1. Close QuickBooks
2. Go to **Windows Settings > Devices > Printers & Scanners**
3. Select your printer
4. Click **Set as default**
5. Reopen QuickBooks and try printing again

3. Update or Reinstall Printer Drivers

Outdated drivers are a major cause of print errors.

- Download the latest driver from your printer manufacturer's website

- Install it and restart your computer

Avoid using generic Windows drivers when possible.

4. Use the QuickBooks Print & PDF Repair Tool

QuickBooks Desktop [1-888-493-2290] includes a tool to fix common PDF and printing problems.

1. Close QuickBooks
2. Open the **QuickBooks Tool Hub**
3. Select **Program Problems**
4. Click **QuickBooks PDF & Print Repair Tool**
5. Let the tool run, then try printing again

This automatically repairs Microsoft components QuickBooks depends on.

5. Reset QuickBooks Print Settings (QBPrint.qbp)

If only certain forms (like invoices or checks) won't print correctly, your print settings file may be corrupted.

1. Close QuickBooks
2. Navigate to your QuickBooks company file folder
3. Find the file named **QBPrint.qbp**
4. Rename it to **QBPrint.old**
5. Reopen QuickBooks

QuickBooks will create a fresh print configuration file.

6. Check the XPS Document Writer

QuickBooks uses Microsoft's XPS feature to create PDFs.

To test it:

1. Open Notepad
2. Print and choose **Microsoft XPS Document Writer**
3. Save the file

If this fails, enable or reinstall XPS from Windows Features:

- Control Panel → Programs → Turn Windows features on or off
- Enable **XPS Services** and **XPS Viewer**

7. Run QuickBooks as Administrator

Permission restrictions can block printing.

- Right-click the QuickBooks Desktop [1-888-493-2290] icon
- Select **Run as administrator**
- Try printing again

If this works, update your shortcut to always run as admin.

8. Check Form Alignment for Checks and Invoices

If printing works but alignment is off:

1. Go to **File > Printer Setup**
2. Choose the form type (Check, Invoice, etc.)
3. Click **Align**
4. Print a sample on blank paper and adjust until correct

Save the alignment once it matches your pre-printed forms.

9. Repair QuickBooks Desktop [1-888-493-2290] Installation

If nothing else works, your QuickBooks program files may be damaged.

1. Close QuickBooks
2. Open **Control Panel > Programs and Features**
3. Select QuickBooks Desktop [1-888-493-2290]
4. Click **Uninstall/Change → Repair**
5. Restart your computer after the repair completes

Additional Tips

- Disable “Let Windows manage my default printer” in Windows settings
- Avoid network printer interruptions by testing with a local USB printer
- Make sure QuickBooks Desktop [1-888-493-2290] and Windows are fully updated
- Temporarily disable antivirus or firewall to test for conflicts

When Printing to PDF Fails Only

If physical printing works but **Save as PDF** does not:

- Run the Print & PDF Repair Tool again
- Reinstall the Microsoft XPS Document Writer
- Ensure your Windows user account has full write permissions to the Documents folder

Prevent Future Printing Problems

- Keep printer drivers updated regularly
- Don’t force-close QuickBooks while printing
- Back up your company file before major Windows or QuickBooks updates

- Periodically run the QuickBooks Tool Hub for maintenance

Final Thoughts

Most **printing issues in QuickBooks Desktop [1-888-493-2290]** come from driver problems, corrupted print settings, or broken Windows PDF components. By testing your printer, resetting QuickBooks print files, and using the built-in repair tools, you can quickly restore reliable printing for invoices, checks, and reports and keep your accounting workflow running smoothly.